# TEXAS LEGISLATIVE COUNCIL

P.O. Box 12128, Capitol Station | Austin, Texas 78711-2128 | (512) 431-1155

Dan Patrick Lieutenant Governor Joint Chair Jeff Archer Executive Director Dustin Burrows Speaker of the House Joint Chair



# Data Center Operator I Part-Time, On-Site-Only Position (2<sup>nd</sup> Shift Friday-Sunday 3 p.m.-12 a.m. (24 hrs. a week))

#### POSTING NUMBER 26002

DATE POSTED	October 21, 2025	APPLICATION DEADLINE	November 3, 2025
DEPARTMENT	Information Systems Division/I	nfrastructure and Operations S	Section
SALARY	\$2,125.40 per month. Generou for more information.	ıs benefit package is also availa	able. Please click <u>here</u>
DESCRIPTION	Performs operational tasks on infrastructure and systems of tinterventions and failures. Wo completes job assignments in a	he data center and responds t rks independently with minima	o system

#### RESPONSIBILITIES

Primary responsibilities for this position include:

- Monitoring the infrastructure and computer systems of a modern data center in order to maintain 24-7 operations.
- Taking corrective action and/or contacting the appropriate staff or vendor when issues arise.
- Assisting other IS staff in resolving issues and installing equipment in the data center.
- Performing operational tasks on data center computer equipment.
- Completing assigned tasks in specialized daily work area.
- Monitoring regularly scheduled backups.
- Servicing the nonbusiness hours support line, including by assisting clients, contacting on-call staff, and generating and assigning incidents in the help desk ticketing system.
- Consulting with departmental staffs to stay current on system upgrades and equipment changes.
- Complying with standards for security, data protection, fire prevention, and related matters.
- Routinely lifting floor tiles and climbing ladders to install cables for equipment.

• Monitoring and assigning help desk incident tickets for all IS I&O staff.

#### QUALIFICATIONS

Minimum qualifications for this position include:

# **Experience and Education**

- High school diploma or equivalent, supplemented by training or one to two years' experience in data center operations.
- Postsecondary education or equivalent experience in the operation of data center systems or a related IT field is necessary.
- Experience and education may be substituted for one another.

# Knowledge, Skills, and Abilities

- Knowledge of information systems fundamentals.
- Knowledge of electrical and electronic safety procedures.
- Strong knowledge of Microsoft Windows applications and servers.
- Skill in troubleshooting, diagnosing, and analyzing computer and network problems.
- Ability to learn, understand, and apply increasingly complex operational procedures.
- Ability to deal effectively with others, to assist in developing methods and procedures, and to do detailed work rapidly and accurately.
- Ability to make accurate visual checks and work in a noisy environment with occasional long periods of unrelieved work in temperature-controlled rooms.
- Ability to maintain confidentiality of material and information.
- Ability to work flexible hours, including weekends and holidays.
- Ability to work overtime.
- Ability to maintain regular attendance and punctuality.
- Ability to work as a member of a team.
- Ability to work on-site in a shared workspace.
- Ability to lift 50 lbs. and climb 10-ft. ladders.

TO APPLY

To be considered, an applicant must submit a completed State of Texas Application for Employment (available on the council's website: <a href="https://tlc.texas.gov/employment">https://tlc.texas.gov/employment</a>).

Submit requested documentation by:

### **Email**

<u>TLCCareers@tlc.texas.gov</u> (preferred method)

#### Fax

(512) 936-1064

## Mail

Human Resources Office Texas Legislative Council P.O. Box 12128, Capitol Station Austin, Texas 78711-2128

As a condition of employment, legal proof of authorization to work in the U.S. must be provided.

Requests for accommodation and/or services in the application process should be made to the above-cited contact.